



# MINICAT WARRANTY INFORMATION & CONDITIONS

## FOR HOW LONG:

All MiniCat models are covered by a 24-month warranty

Additionally, there is a 7-year warranty on the boat-skin



## EXAMPLES OF WHAT IS COVERED and WHAT IS NOT (not a complete list):

### 24-month warranty on MiniCats

ISSUE	COVERED	NOT COVERED
Stitching coming undone	X	
Leaking valve	X	
General wear and tear		X
Insufficient care and maintenance		X
Poor execution of the seams on the sails or trampoline	X	
Defective welding on the frame	X	
Damage due to improper storage/handling, non-observance of operating instructions		X
Damage due to over-inflation of floats		X
Damage caused when transporting, loading, unloading, falling, handling from water and the likes		X
Defect or damage caused by impact with anything other than water		X
Torn keel or frame pocket		X
Damage caused by shipping company (*conditions apply)	X	
Return of parts to factory for repair		X
Material defects	X	
Damage caused by a wrong assembly		X



Our warranty excludes any damage caused by accidents, negligent usage, unsuitable handling (including transport), general wear and tear or lack of maintenance. There are instructions on how to take care of your MiniCat in the printed assembly manual you received with your MiniCat. Please read and follow the instructions.

\*If the boat arrives in visibly damaged boxes, please immediately detail the damage on the paper slip you sign for the driver. Be sure to take photos of the damaged boxes, unpack them and check for any damage inside, if there is damage you must take detailed photos. Immediately forward these photos to MiniCat Worldwide or to your distributor so the damage can be claimed on the shipper.

N.B. To be considered for validity by the shippers, any claim for shipping damage must be made within 48hrs of delivery.

**7-year warranty on boat-skin**

ISSUE	COVERED	NOT COVERED
Adhesion of the coating to the fabric	X	
Colour resistance	X	
Airtightness of the material (boat-skin)	X	
Flexibility	X	
Abrasion/Wear resistance	X	
Scratched surface		X
Puncture of the material		X
Torn keel or frame pocket		X
Abrasion to graphics on the floats		X
Issues resulting from excessive exposure to sun or wind at the beach such as faded graphics and materials.		X
Damage due to over-inflation of floats		X

**WHO IS COVERED:**

The warranty covers the original owner who has registered for warranty on our website [www.minicatamaran.eu/warranty-registration](http://www.minicatamaran.eu/warranty-registration) within 30 days of his purchase.

In case the boat is sold to a new owner whilst within the 24-month warranty, the balance of the 24 months is transferable to the new owner only on condition that MiniCat Worldwide is informed about the transfer. The new owner must register their MiniCat at: [www.minicatamaran.eu](http://www.minicatamaran.eu) with the HIN number of his boat and his details (name, address, email, telephone).



## **HOW TO PROCEED IN CASE OF POTENTIAL WARRANTY CLAIM:**

If you are concerned about something on your MiniCat and you are not sure whether this is covered or not covered by the 24-month warranty, it is best to submit your claim and we will let you know whether the claimed issue is covered by the warranty or not.

Please complete the Warranty Form that you can download [here](#) or directly on our website and email it to: [info@minicatamaran.eu](mailto:info@minicatamaran.eu) with the photos/video of the damaged parts (photos no larger than 5 Mb).

We will then inform you if your warranty claim was accepted and how to proceed.

- In the event that the warranty claim is accepted, shipping and handling charges for receiving the parts back in the factory for repair are not covered by warranty and must be covered by the customer. MiniCat Worldwide will cover the repair and shipping charges for sending the parts back to you.
- In the event that the warranty claim is not accepted, the repair, shipping and handling charges both ways are not covered by MiniCat Worldwide and will be charged to the customer. We will always contact you before carrying out the repairs to inform you and give you an estimate quote for the repair and shipping.

## **IMPORTANT INFORMATION:**

**Any modifications or addition of unauthorized accessories made to your MiniCat will render the warranty entirely invalid.**

**The warranty is valid only on boats that remain in the same form as they were designed and produced, modifications using unofficial parts and accessories are not recommended by MiniCat and will invalidate the warranty.**

**Safety first – do not use your MiniCat beyond the design limitations or in adverse conditions – MiniCat is a Category D sailboat.**